

PRITESH PATEL

Project Manager

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PROFILE

Project Manager specialising in identity, infrastructure and security-led transformation, with 10+ years delivering complex, multi-workstream programmes across financial services and regulated environments. I have led large-scale Active Directory, LDAP and identity migrations, data centre exits, and infrastructure modernisation initiatives designed to reduce security risk, strengthen access governance, and improve operational resilience.

Known for calm delivery in high-risk environments, I work closely with senior stakeholders across security, infrastructure, and service teams to align technical delivery with business priorities, manage cross-programme dependencies, and keep multiple workstreams moving in parallel. My background spans IAM-adjacent platforms, Microsoft identity technologies, secure infrastructure, and regulatory-driven change, making me well-suited to programmes focused on ransomware risk reduction and enterprise identity uplift.

WORK EXPERIENCE

Project Manager, AXA GO

May 2023 — Jun 2025

Led the delivery of complex, multi-workstream infrastructure and integration change within a highly regulated insurance environment, ensuring outcomes were secure by design, well governed, and successfully transitioned into Operations.

- Delivered large-scale data centre exit and infrastructure modernisation programmes, including LAD and LDAP migrations and the transition of multiple business entities from legacy environments to regional platforms, aligning delivery to enterprise architecture, security, and regulatory requirements.
- Operated within structured change and governance frameworks, maintaining clear decision-rights, RAID, dependencies, and audit-ready artefacts, while balancing delivery pace with risk management and control expectations.
- Created and maintained delivery roadmaps and phased migration plans, coordinating multiple technical workstreams across infrastructure, networks, security, and operations to minimise business disruption.
- Partnered closely with Engineering, Architecture, Security, and Operations teams to ensure non-functional requirements were met, including resilience, performance, and security, achieving zero P1/P2 incidents during migrations.
- Led risk, issue, and dependency management, proactively identifying impacts, defining mitigation plans, and escalating through SteerCo and governance forums to maintain delivery predictability.
- Ensured all change progressed through formal change management and control processes across UK and Swiss environments, maintaining compliance with local regulations and AXA security standards.
- Strengthened operational readiness by ensuring service acceptance, documentation, firewall rule traceability, and knowledge transfer, supporting stable post-go-live operations.
- Drove continuous improvement by enhancing delivery hygiene, improving documentation and tracking mechanisms, and optimising processes to reduce operational and security risk.
- Built strong working relationships with regional and global stakeholders, providing clear, transparent status reporting and enabling informed decision-making at senior leadership level.

Project Manager, Barclays

Sep 2021 — Dec 2022

Led delivery of complex, market-facing technology change across a global banking environment, coordinating multiple workstreams to ensure outcomes were well governed, operationally ready, and aligned to enterprise strategy.

- Delivered a global Print Modernisation programme, engaging over 600 branches and 50 offices worldwide, balancing regulatory, operational, and user experience requirements while driving estate rationalisation and cost efficiency.
- Orchestrated cross functional delivery across Operations, Technology, Procurement, Vendors, and regional stakeholders, ensuring clear decision rights, dependencies, and delivery cadence.
- Operated within structured change governance frameworks, maintaining transparent RAID, delivery reporting, and escalation to programme level forums to support timely senior decision making.
- Partnered with business and technology stakeholders to shape delivery plans, address non-compliance risks, and manage impacts to business operations, ensuring change was understood, accepted, and adopted.
- Led vendor engagement and onboarding for network and print suppliers, managing contractual outcomes, pre deployment testing, phased rollouts, and post deployment support.
- Developed playbooks, phased deployment plans, and transition approaches to ensure smooth handover into BAU and stable post go live operations.
- Championed stakeholder engagement and change readiness, simplifying complex delivery topics and managing competing priorities across regions and business units.
- Delivered measurable outcomes including estate reduction, improved operational efficiency, and enhanced colleague experience, while maintaining strong control and compliance.

Business Project Manager, Barclays

Sep 2021 — Jan 2022

Oversee implementation of Target Operating Model (TOM) changes across multiple business areas. Assess functional requirements and creating standardised information packs for business leaders, aiding in detailed analysis.

- Assessed business and functional requirements, translating them into clear, standardised information packs to support governance forums and leadership decisions.
- Identified process duplication, inefficiencies, and operational risk, recommending streamlined solutions aligned to strategic and operational priorities.
- Worked closely with senior stakeholders to manage impacts, dependencies, and readiness for change adoption across the organisation.

Project Manager, COVID Vaccination Program

Jan 2020 — Jun 2022

Oversaw establishment of COVID clinic, collaborating with Superintendent Pharmacist. Planned project timelines, managed staffing applications, and implemented safety processes for vaccine handling. Documented procedures, ensured staff onboarding compliance, and maintained records of vaccinators' certifications and security checks. Facilitated vaccination of 3000 patients in one-week, optimising site capacity and adapting staffing to meet daily demands.

- Coordinated project deliverables, achieving timely clinic launch.
- Developed safety protocols, enhancing vaccine handling procedures.
- Managed comprehensive documentation, ensuring compliance with regulatory standards.
- Fostered relationships with NHS teams, improving operational efficiency.
- Provided daily reports on successful deliveries & wastage of Vaccines
- Managed the flow of high volumes of patients for Vaccinations, reducing fainting patients

Infrastructure Project Manager, Barclaycard

Jan 2017 — Dec 2019

Delivered post-acquisition integration and infrastructure transformation programmes, ensuring full alignment with enterprise standards, security controls, and regulatory requirements.

- Led complex technology integration following acquisition, delivering infrastructure, application, and end-user migrations to corporate standards within aggressive timelines.
- Delivered large-scale network migrations, Windows 10 rollouts, and application rationalisation, ensuring resilience, security, and minimal business disruption.
- Worked closely with Architecture, Security, and Operations to meet non-functional requirements, including PCI DSS compliance and operational stability.
- Established repeatable migration processes, documentation, and BAU handover models, improving delivery consistency and reducing operational risk.
- Mentored delivery teams and supported capability uplift across migration and change processes, promoting accountability and delivery discipline.

Project Support Engineer, Barclays.

Sept 2016 — Jan 2017

Supported delivery of a site-wide technology and operating model transformation, transitioning users, data, and processes into Barclaycard's corporate infrastructure under strict governance and risk controls.

- Supported a large-scale migration programme covering end-user devices, user accounts, business data, and BAU processes, ensuring change was controlled, well documented, and operationally ready.
- Designed and supported secure migration processes for transferring third-party business data into corporate infrastructure, working within Barclays GIS and Infrastructure standards to mitigate risk in a previously unattempted migration scenario.
- Contributed to the definition of migration approval processes in collaboration with GIS and Information Risk Management (IRM), ensuring compliance with security, data protection, and PCI requirements.
- Produced migration plans, including delivery timelines, replication requirements, and rollback considerations, supporting predictable execution and risk-aware decision-making.
- Developed business-facing change and BAU documentation, enabling stakeholders to understand impacts, readiness requirements, and post-migration operating processes.
- Supported planning and execution of end-user device migrations, including preparation activities, deployment sequencing, and coordination of delivery resources.
- Worked across multiple technical environments (VDI, Citrix, Windows 7/10), supporting stable service delivery during periods of change.
- Actively engaged with stakeholders through workshops and working sessions to gather requirements, understand reporting needs, and support adoption of new processes.
- Maintained accurate asset management records before and after device replacement, supporting audit, control, and operational integrity.
- Managed and supported delivery resources across multiple workstreams to maintain delivery cadence and meet programme milestones.
- Mentored colleagues on migration processes, tooling, and BAU handover, contributing to capability uplift and consistent delivery practices.
- Strengthened understanding of regulatory and compliance requirements, including PCI DSS, and ensured these were reflected in delivery artefacts and operational documentation.
- Supported effective transition into BAU, ensuring documentation, knowledge transfer, and ownership were in place following migration completion.

EARLY CAREER

Roles at Barclays, PwC, Exertis, Legal500 covering:

- Active Directory administration and migrations
- Endpoint and network security
- Disaster recovery and access controls
- Hands-on infrastructure delivery in regulated environments

EDUCATION

PMI (LinkedIn Learning) - Project Management Skills for Leaders

PMI (LinkedIn Learning) - Project Management Foundations: Communication

PMI (LinkedIn Learning) - Conflict Resolution Foundations

PMI (LinkedIn Learning) - Managing Project Stakeholders

PMI (LinkedIn Learning) - Project Resource Management

PMI (LinkedIn Learning) - Project Leadership

SKILLS

Project Management - Expert

Leadership and Mentoring - Expert

Problem solving - Expert

Analytical Skills - Expert

Organizational Skills -Expert

Implementing documentation trackers - Expert

Supporting various project processes - Expert

Stakeholder Management - Expert

Risk Management - Expert

Interpersonal Skills - Expert

Persuading and influencing - Expert

Technical Skills - Expert

REFERENCES

References can be provided upon request